

Dr Jennifer Kilcoyne, RRN Specialist Advisor for England

Dr Jennifer Kilcoyne is the Clinical Director and Deputy Chief Clinical Information Officer for Mersey Care NHS Foundation Trust.

As Clinical Director for the Centre for Perfect Care, Jennifer is responsible for providing clinical leadership to services across the Trust to enable them to deliver ambitious quality improvement priorities. As Deputy Chief Clinical Information Officer for a Global Digital Exemplar she has worked to ensure the clinical and inclusion agenda are central to the digital strategy and innovative technology is applied to offer solutions to key mental health challenges.

Jennifer is also a Consultant for the World Health Organisation, delivering training and implementing service improvement in countries across Europe to reduce restrictive practice and seclusion.

Jennifer is the co-author of the HOPE(S) Model of Care to reduce long term segregation which has been developed and implemented across Health and Justice settings nationally. She consults with a number of organisations and is an expert member of a number of National Reference Groups to reduce restrictive practice across mental health, learning disability and autism services. Jennifer is a strong advocate for working in equal partnership with people who use services to deliver safe, effective and compassionate care.